



**Arpro
Solutions**
Development
Division

Arpro Solutions, LLC
Headquarter:
706 E. Amelia Street
Orlando, Florida 32803
Phone: +1 407 534 4994
Phone: +39 0421 170 6520

Italy's references
Development center:
Via Dune, 15 - 30016 Jesolo (Venice)
Friuli V.G.: Authorized Service Centers
Phone: +39 0421 170 6520
Skype: arpro-solutions



Business
Management
Software

<http://www.arpro-solutions.com> - sales@arpro-solutions.com
<http://www.arpro.it> - commerciale@arpro.it, info@arpro.it

@/Arpro Erp “Module Quality/ISO”

@/Arpro
designed for
platforms:



Windows



Microsoft
Office



Windows
Server



Microsoft
SQL Server

[Italian area]

With the
contribution of:
Arpro – Venice
Arpro – Udine

ISO is a set of international standards on quality management and quality assurance developed to help companies effectively document the quality system elements to be implemented to maintain an efficient quality system. They aren't specific to any one industry and can be applied to organizations of any size.

ISO can help a company satisfy its customers, meet regulatory requirements, and achieve continual improvement. However, it should be considered to be a first step, the base level of a quality system, not a complete guarantee of quality.



@/Arpro Erp – **Quality** is specially developed for these purposes, providing effective systems for the detection and subsequent corrective and preventive actions to be taken.

ISO is integrated into the production program, requires the basic program @/Arpro from which to draw common data and procedures available.

A simplified and completed SOLUTION for businesses:

@/Arpro, ... Treasury, ... Analytical Accounting, ... Production, ... Job Orders, ...



Arpro Solutions
Development Division

Arpro Solutions, LLC
Headquarter:
706 E. Amelia Street
Orlando, Florida 32803
Phone: +1 407 534 4994
Phone: +39 0421 170 6520

Italy's references
Development center:
Via Dune, 15 - 30016 Jesolo (Venice)
Friuli V.G.: Authorized Service Centers
Phone: +39 0421 170 6520
Skype: arpro-solutions



Business Management Software

<http://www.arpro-solutions.com> - sales@arpro-solutions.com
<http://www.arpro.it> - commerciale@arpro.it, info@arpro.it

The program menu lists summarized all the specifications and functionality of the platform:

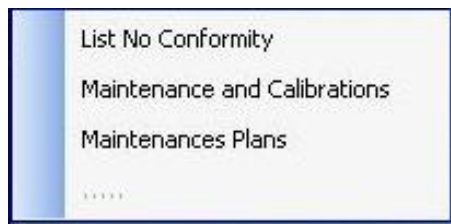
@/Arpro designed for platforms:



[Italian area]
With the contribution of:
Arpro – Venice
Arpro – Udine



- ✓ *Non-compliance and claims with detection and reporting, as well as analysis and treatment;*
- ✓ *analysis of non-compliance through analytical tools and charts;*
- ✓ *control managing of production processes, distinguished by year;*
- ✓ *scheduler inspection visits;*
- ✓ *customer satisfaction;*
- ✓ *quality manual documentation (with some existing examples);*
- ✓ *tools and equipment, with the management of maintenance and calibrations.*



An application part is dedicated to the management tools: anagraphics, maintenance plans and instruments calibration.

The management of non-compliance and customer complaints as well as analysis and treatments are one of the functional elements of the Quality/ISO module.

This information introduced with the detail required allow data extraction in analytical and graphics form, to highlight where more anomalies occur.

The evidence emerging using statistical tools described above allow you to prepare the appropriate remedy, to avoid future repetition of the drawbacks.

A simplified and completed SOLUTION for businesses:

@/Arpro, ... Treasury, ... Analytical Accounting, ... Production, ... Job Orders, ...



Arpro Solutions

Development Division

Arpro Solutions, LLC

Headquarter:
706 E. Amelia Street
Orlando, Florida 32803
Phone: +1 407 534 4994
Phone: +39 0421 170 6520

Italy's references
Development center:
Via Dune, 15 - 30016 Jesolo (Venice)
Friuli V.G.: Authorized Service Centers
Phone: +39 0421 170 6520
Skype: arpro-solutions



Business Management Software

<http://www.arpro-solutions.com> - sales@arpro-solutions.com
<http://www.arpro.it> - commerciale@arpro.it, info@arpro.it

@/Arpro designed for platforms:



Windows



Microsoft Office



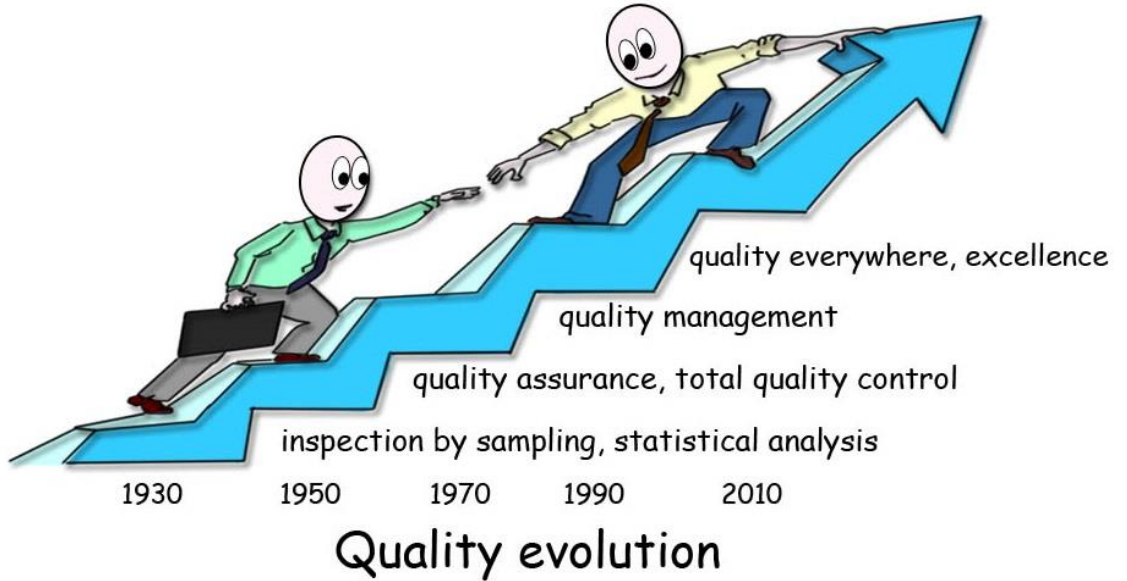
Windows Server



Microsoft SQL Server

[Italian area]

With the contribution of:
Arpro – Venice
Arpro – Udine



The master data of functions business, type and cause of non-compliance as cards of tools and equipment, are the basic elements to define the data cards.

The quality manual offered with the documentation submitted in Microsoft Word® format, is just an example that in some cases proved to be useful, to be adapted to the specific business.

We remain at your disposal for any need, on this occasion we send you our best regards.

Arpro Solutions, LLC
sales division

A simplified and completed SOLUTION for businesses:

@/Arpro, ... Treasury, ... Analytical Accounting, ... Production, ... Job Orders, ...