



@/ARPRO CA - CONTRACTS

Microsoft Windows®
Microsoft SQL Server®
Business Object Crystal Report®
Microsoft Office®
Adobe® technology

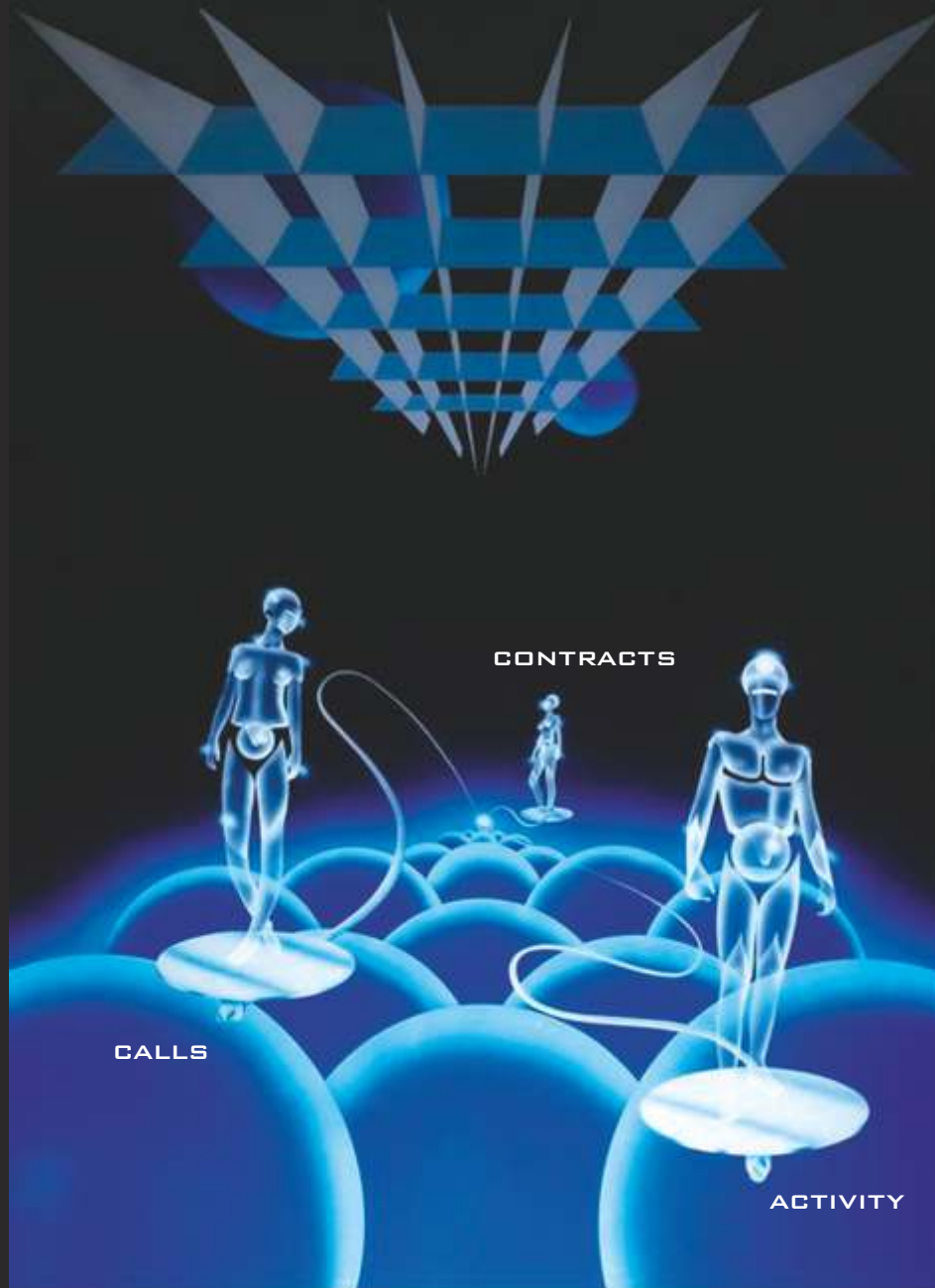
AN INNOVATIVE WAY TO
COMPETE IN THE MARKET
BY OFFERING A CONCRETE
SOLUTION THAT IS
ORIENTED TO MANAGE AND
SUPPORT THE VARIOUS
ACTIVITIES OF YOUR
CUSTOMERS.



@/ARPRO CA® - CONTRACTS

A SUPPLEMENTARY SOLUTION
TO THE @/ARPRO® MANAGEMENT
PLATFORM, IMPLEMENTED FOR
CONTRACT MANAGEMENT, EVEN
FOR THE COMPANY THAT
PROVIDES SERVICES AND/OR
EQUIPMENT RENTALS.





@/ARPRO CA[®] – CONTRACTS MODULE, RISES TO THESE OBJECTIVES:

- fi customer contract management (schedules, contracts, references, tasks, errands, services and equipment);
- fi activities management (work interventions, worksheets, etc.);
- fi scheduling and calls management;
- fi documents management (CRM);
- fi billing mandates (linked to the accounting area), creating invoices from contracts and job orders;
- fi commercial area (contacts, priority of calls, notes, search utility).

@/Arpro CA[®] - Contracts manages the activities of the customer through scheduled workmanship and related to specific work centers for the insertion of activities (in terms of hours); connected to the warehouse for the automatic unloading of the materials (articles) used, in real-time.

The reports of any interventions are printable and configurable through an interactive graphical system; it displays the customer data, the contractual terms, the materials used and the work carried out.

Through a guided and controlled system (billing mandates), you can bill these activities periodically thus automatically creating invoices into *@/Arpro[®]*. These scheduled operations automatically generate accounting records, payment deadlines and all effects for the analytical accounting (if any).



@/Arpro CA[®] - Contracts defines the organizational context by supporting customer data, contractual terms agreed upon and lists all the relevant services. For each service, there are a number of available fields that detail the specifics. The starting dates and frequency of contract renewals, the billing costs as well as the service status (active, inactive or suspended), etc.

The list of services and activities that are open are the elements that contribute to the automatic creation of customer invoices. With the available functions and through the use of various search filters, you can extract data to verify the contents and the total results, in simulation or definitive mode.

Each contract added to the program collects all the necessary customer data, including the mechanisms of activities management, with automatic unloading of the materials used (finished or semi-finished), it is completed with integrated calls management, including critical elements and priorities.

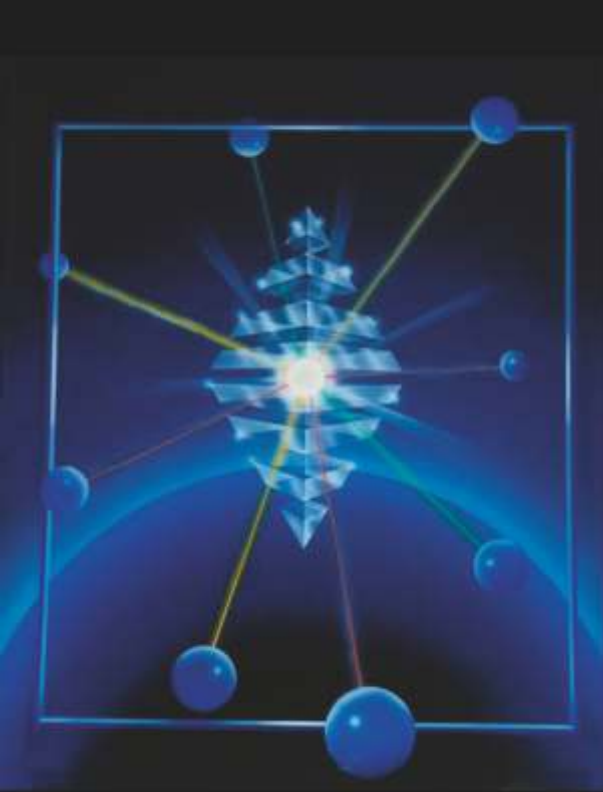
Business contacts management is another valuable feature in *@/Arpro CA[®] - Contracts*, very much needed for the sales area. This nominative database can be easily transferred into the company customer master data.



AN EVOLVED CONTROL SYSTEM FOR BUSINESS CUSTOMER RELATIONS, WITH INTEGRATED MECHANISMS INTO THE COMPANY'S WHOLE BUSINESS MANAGEMENT SYSTEM.

GREATER INTEGRATION OF DATA FLOWS, MORE CONTROL OVER THE TASKS TO BE ACCOMPLISHED, THROUGH A DEFINED MECHANISM OF SOUND ALERTS THAT OPTIMIZE THE OPERATIONS TO BE PERFORMED.





THE MANAGEMENT SOLUTION @/ARPRO[®]
WITH THE ADDITION OF SUPPLEMENTARY
TOOLS, IMPROVES EFFICIENCY AND
INTEGRATION OF THE VARIOUS BUSINESS
AREAS.

THE CUSTOMIZING AND ADAPTATION ABILITY
DEFINE A STANDARD WITH GREATER
POSSIBILITIES OF REACHING YOUR GOALS.



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