



Business
Management
Software

**Arpro
Solutions**
Development
Division




FROM THE IMPRINT ...
... TO THE SOLUTION



@/ARPRO

BUSINESS MANAGEMENT SOLUTIONS
... WITHIN THE REACH OF ALL

Arpro Solutions, LLC ... a group ... a team
*experience, competence and professionalism
at the service of the businesses everywhere*



Arpro Solutions, LLC, our mission is to provide business management software for small and medium-sized companies with a high standard of services and applications, but with the ability to be very simplified in all contexts.

The choice of our retail stores is determined by the requirements related to aspects of professionalism, competence in the field and geographical location, in order to ensure the best coverage to our customers.

Some retail stores are involved specifically on the commercial side while others directly follow technical assistance, customization and development. Arpro Solutions, LLC supports these structures efficiently to the extent appropriate to the needs.

satisfaction, ...

...and the success

Our team is a 360° service provider: supply of solutions, training of personnel, product customization and technical support.

Our technical service departments ensure the maintenance of the installed programs and to the satisfaction of the end user.

Some new contacts are made just from users being satisfied with the tools available to them, ease of use and completeness. Spontaneously they are proposing our products as viable market solutions.

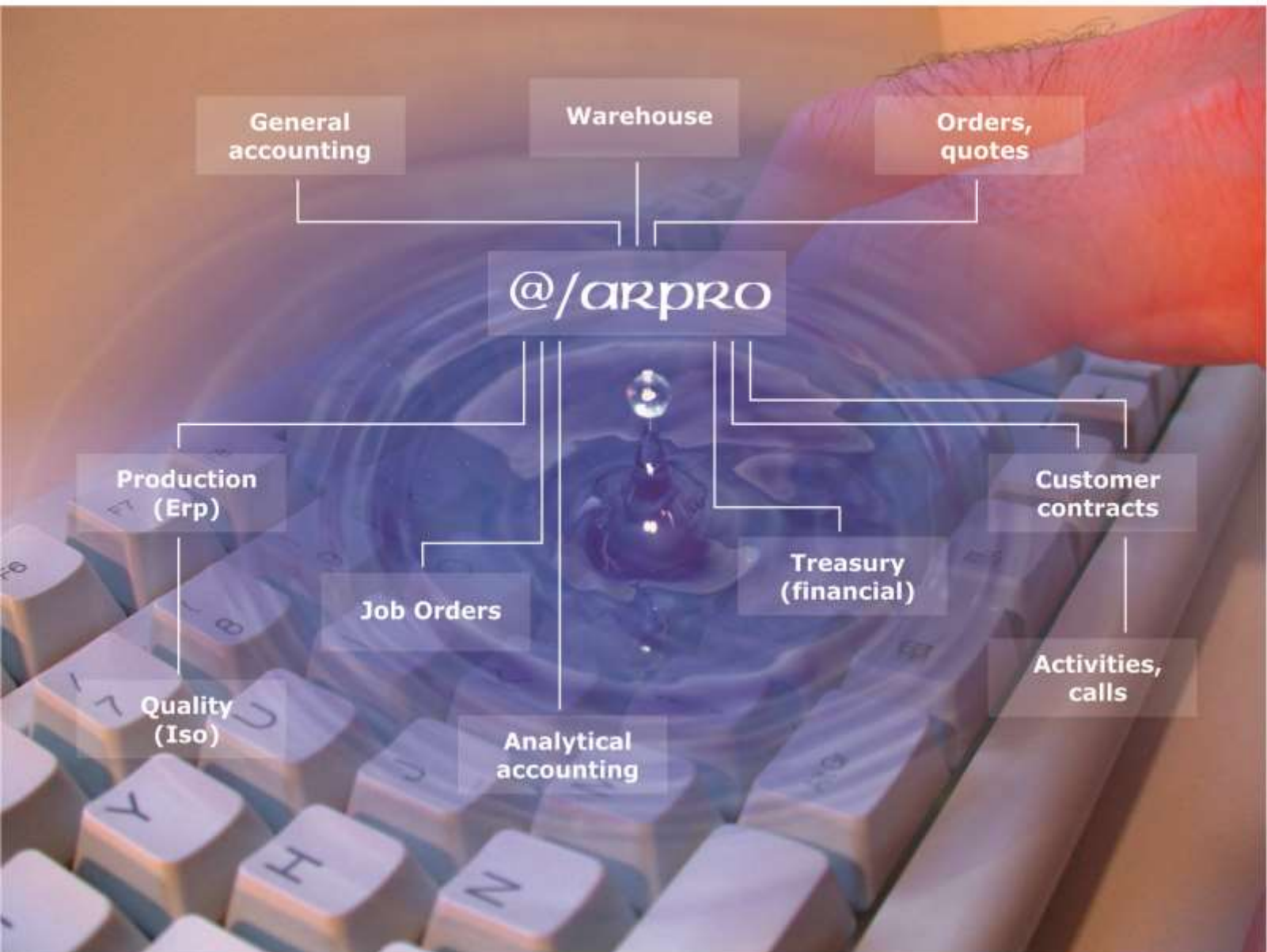
a dynamic company

... in expansion

Our customers receive continuous advice and ongoing support geared to their business, while ensuring application innovation offered by our organization which has been present in the market for over 25 years.

Collaboration with dealers is an integral part of our trade policy and technique that allowed us to grow and innovate our enterprise solutions. Our dealers not only recommend and sell our solutions but can offer value-added implementation services, training, support and customization upon request.

The Solutions @/Arpro



*... always design solutions
suited to the needs,
simple, reliable, intuitive ...*

@/Arpro

The business management solution for medium and small companies, easy to use, reliable, fast easily adaptable. Manages the accounting, purchasing and sales documents, banks, warehouses and articles, quotes and orders with graphical statistics and all this in real-time!

Production (Erp)

The solution for manufacturing companies, aimed at the production of machines or components, with BOMs and Job Orders management. Planning optimized purchases, manages detection times, analysis MRP1 and MRP2, Gantt® charts.

Treasury (financial)

Management of the corporate finances. Analysis of the present and future financial needs, risk prediction for lack of liquidity, assessments on the sources of necessary funding and the most profitable routes to take. Contracts management that are repeated periodicity.

Analytical accounting

Management of industrial cost accounting: monitoring and verification of business costs and revenues.

Evaluations in detail, for work centers or job orders: comparisons between analytical and consumptive-budget including revenue budget analysis.

Job Orders

This solution manages customer job orders, taking into consideration all external or internal tasks involved in the production, even related to services. It allows the insertion of articles, BOMs, workmanship activities while generating real-time movements in accounting.

Label/Barcode

Defines and prints business labels for the production or commercial area, with various barcode types, customized text and logos. Connected to the @/Arpro master data extracting various information, such as customers, suppliers, inventory items, sales and purchase documents.

Attempted Sale

Trade activities tool with the method of the attempted sales (field sales). Compiles sales documents while unloading the vehicle's "warehouse" articles. Easily consult the list of available items with your customers special prices and discounts, take and manage payments.

Quality (Iso)

Manages non-conformities and customer complaints, reports and analysis, calibration of tools and equipment used. Uses data from the corporate system to define types, causes and actions taken of non-conformity. Customer satisfaction management and quality manuals.

Customer contracts

A valuable solution to the platform @/Arpro for managing customer relationships, contracts, provision of services and equipment rentals. It includes a "calls" scheduling system and links them with the activities, connected with the corporate accounting system.

Agency

The human resource management and scheduling of activities, aimed at: temporary staff, workers or employees, teachers or students, etc. Management of personal data, work experience and qualifications and salaries.

CRM

Integrative application to solutions @/Arpro for managing external documents, recognized by the existing Windows® platform. These documents can be managed, organized and searched through the available filters or typologies defined.

Fidelity card

This management system puts everyone in control of their business loyalty campaign. You can set and customize it to suit your needs, decide the number of points to allocate in relation to the amount spent, manage discounts accumulated or calculate the gifts available.

Assistance, training, customization

Assistance

In collaboration with our dealers and support centers we offer qualified technical assistance:

- telephone hot-line
- remote technical interventions
- updates and training
- customization

The user of our programs may confidently inquire to the center any needs for staff training, installation and configuration program and maintenance.

Training

The service centers perform the training with professionalism by using trained personnel with direct experience in the market.

Training activities may be more oriented to concrete needs that affect your business or in a more educational sense by involving schools or training institutions.

@/Arpro is considered very suitable for the educational field because of its ease of use and functional completeness.

@/Arpro is provided with interactive user manuals.



Partner and Service Centers

Classification of a Dealer:

- ✓ *Authorized Dealer*
- ✓ *Authorized Dealer with Service Center*
- ✓ *Service Center*

Authorized Dealer

Takes care of program sales. The technical part is transferred to the manufacturer, Arpro Solutions, LLC, which in turn instructs the service center located in the territory.

Authorized Dealer with Service Center

Takes care of program sales and technical assistance to the customer.

Knows the @/Arpro solutions products and regularly participates in training courses provided by the manufacturer to keep them updated and informed.

Service Center

Exclusively performs activities of technical assistance:

- installation and initial training
- training of personnel
- post-sales activities for maintenance

The Service Center is certified annually by the manufacturer and takes part in refresher training. The qualification of some service centers also involves the accounting area in order to provide a complete 360° assistance.





Business
Management
Software

Arpro Solutions, LLC

Headquarters:
692 Seabrook Court
Altamonte Springs, Florida 32714
Phone: (407) 534-4994
Toll Free: +39 (0421) 170-6520

www.arpro-solutions.com
sales@arpro-solutions.com

Florida's references
Regional Manager:
2 5 Biscayne Blvd, Miami 33131
Phone: (407) 818-0644
Skype: arpro-solutions

www.business-management-software.com
sales2@arpro-solutions.com

Italy's references
Development & Support Centers:
Via Bafile, Jesolo, VENICE 30016
Via Cividina, UDINE 33100
Phone: +39 0421 170 6520
Skype: arpro-solutions

www.arpro.it
commerciale@arpro.it

**Arpro
Solutions**
*Development
Division*