



Arpro Solutions, LLC
Headquarters:
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Florida's references
Regional Manager:
2 S Biscayne Blvd, Miami 33131
Phone: (407) 818-0644
Skype: arpro-solutions

Italy's references
Development & Support Centers:
Via Bafile, Jesolo, VENICE 30016
Via Cividina, UDINE 33100
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@/Arpro Solutions
Development Division

www.arpro-solutions.com
sales@arpro-solutions.com

www.business-management-software.com
sales2@arpro-solutions.com

www.arpro.it
commerciale@arpro.it

@/Arpro Solutions

Customer Satisfaction Survey

Thank you so much for purchasing from us! Please take a moment to tell us about your experience and how well our **@/Arpro Products** has been meeting your expectations.

1. How long have you used our services?

- 0 to 12 months
- 1 to 3 years
- More than 3 years

2. What products and services have you purchased from us?

- | | |
|---|--|
| <input type="checkbox"/> @/Arpro | <input type="checkbox"/> @/Arpro Le |
| <input type="checkbox"/> @/Arpro TA | <input type="checkbox"/> @/Arpro CA |
| <input type="checkbox"/> @/Arpro Erp | <input type="checkbox"/> _____ |
| <input type="checkbox"/> Support Services | <input type="checkbox"/> Customization |

3. Overall, how satisfied are you with your experience?

- Very satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied

4. Would you please share your reasons why?



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5. Please rate the following areas of our service

	Excellent	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Customer service					
Quality of Solutions					
Pricing/Value					
Professionalism					
Ability to meet your needs					
Time Savings					
Ease of Use					

6. Will you likely use our services again? (optional)

Yes

No

Not sure

If not, why not?

7. Would you recommend us to a colleague or friend?

Yes

No

Not sure

8. Do you have any additional feedback or any other suggestions for improving our programs or services?



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Social Mission

Arpro Solutions, LLC is a social enterprise with specific goals.

Creating Business Solutions with the Logic of Simplicity.

Please take a moment to answer the following additional questions.

How did you hear about us?

What was the important factor in your purchasing decision?

What perceptions or actions have changed as a result of your relationship with us?

We take your comments seriously, so we can continue bringing smiles to the workplace!

We truly value our relationships!

Thank you so much for your precious time and feedback!

Please send the document back at the email address info@arpro-solutions.it