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@/Arpro Solutions
Customer Satisfaction Survey

Thank you so much for purchasing from us! Please take a moment to tell us about your experience and how well our @/Arpro Products has been meeting your expectations.

1. How long have you used our services?

- 0 to 12 months
1 to 3 years
More than 3 years

2. What products and services have you purchased from us?

- @/Arpro @/Arpro Le
@/Arpro TA @/Arpro CA
@/Arpro Erp
Support Services Customization

3. Overall, how satisfied are you with your experience?

- Very satisfied
Satisfied
Neutral
Dissatisfied
Very Dissatisfied

4. Would you please share your reasons why?

Four horizontal lines for text input.



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5. Please rate the following areas of our service

	Excellent	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Customer service					
Quality of Solutions					
Pricing/Value					
Professionalism					
Ability to meet your needs					
Time Savings					
Ease of Use					

6. Will you likely use our services again? (optional)

Yes                       No                       Not sure

If not, why not?

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7. Would you recommend us to a colleague or friend?

Yes                       No                       Not sure

8. Do you have any additional feedback or any other suggestions for improving our programs or services?

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**Arpro Solutions LLC, Arpro Solutions SA, N & R Group**

DEVELOPMENT DIVISION

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## Social Mission

Arpro Solutions, LLC is a social enterprise with specific goals.

Creating Business Solutions with the Logic of Simplicity.

Please take a moment to answer the following additional questions.

How did you hear about us?

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What was the important factor in your purchasing decision?

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What perceptions or actions have changed as a result of your relationship with us?

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We take your comments seriously, so we can continue bringing smiles to the workplace!

We truly value our relationships!

Thank you so much for your precious time and feedback!

Please send the document back at the email address [info@arpro-solutions.it](mailto:info@arpro-solutions.it)